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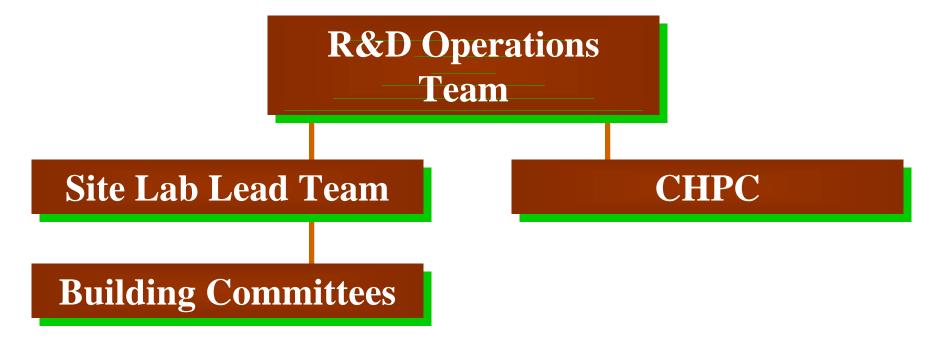
u Scope of lab operations (US)

- 1700 laboratory personnel
- 5 Research & Development facilities
- 2 Manufacturing support laboratories
- Largest site 600 people in six buildings

u Keys to success

- Management and employee involvement
- Clear expectations
- Communication and implementation plan
- Measurement of performance
- System of accountability

u Management system



- u Employee involvement for implementation
 - Expectations established by management and lab personnel
 - u Review and consensus
 - u Written program
 - u Training program (computer based training)

- u Employee involvement for implementation
 - Lab personnel from each plant site on Coordination Committee
 - **u** Liaison with management
 - u Write local safety procedures
 - **u** Coordinate implementation
 - u Communicate concerns for review from site
 - u Coordinate lab inspections

u Employee involvement for implementation

- Each site has a lab safety committee
 - **u** Facilitate implementation of policies and procedures
 - u Communicate local issues to Coordination Committee
 - u Do lab inspections
 - u Address local issues

u Issues involved with implementation

- Management support
- Audits
- Specific policies

u Sustaining the program

- Management support (audits)
- Audits
- Retraining
- Flexibility
- Equipment purchase and modification